01 Operation Safe Workplace: A Multidisciplinary Approach to Hospital Violence  
Michelle Conley; Darryl Beard

02 Using Standardized-Patient Simulation to Develop Nursing Leaders  
Susan Adamek; Maggie Ozn-Rafferty

03 Treating Harm to Dignity as Preventable Harm  
Patricia Focolarelli; Marsha Maurer

04 NURSE LEADERS WANTED! Nursing Administrator’s Guide to Recruiting and Retaining Early Careerists Into Nursing Leadership Roles  
Erik Martin

05 The Nurse Leader’s Role in Care Coordination and Transition Management  
Susan Paschke; Claire Zangerle; Mary Beth Kingston; Beth Ann Swan

06 Evaluating the Short- and Long-Term Outcomes of Hospital-Based Nurse Residency Program: Findings of a Retrospective Study, 2005-2012  
Kimberly Glassman; Peri Rosenfeld

07 Building an Inspired Culture of Ownership  
Bob Dent; Joe Tye

08 Fostering Nursing Engagement in Chaos: The Practical Journey of Humor, Authentic Leadership, and Expectation Setting  
Greta Rosler

09 Executive Presence for Nurse Leaders: Practice Tools to Radiate Credibility and Create Buy-In  
Sioux Messinger

10 The New Electronic Communication Board: How Innovative Nurses Make it Happen!  
Rona Harrison-Ng’ethe; Mary Anne Browne; Cheryl Canady; Kimberly Solorzano

11 Opening Online Clinician Notes to Patients: Lessons Learned from Widespread Implementation in Adult and Pediatric Settings  
Jan Walker; Marcie Brostoff

12 Post-Acute Care: Is it the Quasar of Health Care?  
Penny Gilbert

13 Behind the Scenes as Administrative Supervisors: A Qualitative Exploration of Their Role and Impact on Nurse and Patient Safety  
Susan H. Weaver

14 Developing Competent Managers for a Global Market: The Key to Success  
Helen Redekopp; Nada Mohamed; Mabelle Bitar

15 90 Seconds of Focused Team Conversation to Reduce LOS and Address the Triple AIM!  
Mary Reyes-Gonzales; William Stanford

16 The CNE and the Big Data Revolution  
Jane Englebright; Barbara Caspers

17 Moving the Needle on Hospital Throughput: Breaking through the Status Quo  
Terri Poe; James Karpook; Brittany Lindsey

18 Condensing the Patient Journey: How Transparency Helps Reduce Wait Times, Delays, and Variability  
Jennifer McQuaig; Susan Grills

19 AONE-ASU Innovations Fellowship Session  
Jeffrey M. Adams; Nancy M. Albert; Moreen Donahue; Tim Porter-O’Grady

20 APIN-Impact on the 80/20 Recommendation  
Tina Gerard; Andrea Mazzoccoli; Pam Hash; Angel Daniels; Liana Orsolini

21 Highly Mobile, Flexible, Competent, and Engaged: Using a Multi-pronged Approach to Improve Staffing in a Multi-Campus Nursing Resource Pool  
Era Williams; Janet Marsegia; Sheila Coonan; Loise Peszke; Laura Jansen

22 Operating a Centralized Logistic Center: A Proactive Approach Based On Real-Time Data  
Karen Grogan; Susanne Mowry

23 The Power of Working Together to Prevent Harm: A State-Wide Model for Achieving High-Reliability  
Lauren Williams; Mary Cooper

24 Nurse Manager Competency Development through Organizational Based Interventions: State of the Science Review, Assessment through Instrumentation, and Research Study Results  
Jason Gilbert; Linda Chase; Jill Payne

25 Redefining the Model of Care: The 8 Step Process to Increase Efficiency and Standardization in Patient Care Services for Market Competitiveness  
Jamie Sanchez-Anderson; Denise Mihal; Deborah Hays

26 Creating A Successful Chief Nurse Executive Transition Through Investing in Leadership and Building Strategy  
Jane Mericle; Norine Watson; Elizabeth Johnson-Salerno

27 Named the New System CNO: So Now What Do I Do?  
Gay Landstrom

28 Physician Cost and Outcomes Variation: Tackling the Tough Conversations  
Ann Putnam; Jeannette Prochazka

29 Understanding the Relationship Between Nurse Engagement and the Patient Experience  
Christina Dempsey

30 The Transfer Center: Linking the Community to Health Care Access  
Jan Deziel

31 Multi-Site Analysis of Nurse Leaders’ Influence Over Professional Practice Environments and the Impact on Patient Experience and Quality Outcomes  
Jeffrey M. Adams; Maja Djukic; Matt Gregas; Ashley-Kay Fryer

32 Ignite Session  
Nick Escobedo, Allison McHugh, Barbara Wadsworth

33 Game On: Using Gaming to Improve Knowledge Retention, Increase Staff Satisfaction and Decrease Costs  
Susan Finlayson; Stacey Brull

34 Building the Next Generation of Diverse Nurse Leaders: A Partnership between the RWJF Future of Nursing Scholars Program and Health Systems  
Susan Hassmiller; Linda Burns Bolton; Marilyn Chow; Maureen White

35 Transitioning Care Delivery Models: Leadership Structure Supports Change and Positive Outcomes  
Jessica Neeb; Kelli Thoele; Melora Ferren

36 Leading Transformational Culture Change for Patient Safety: Nurse Leaders as Key Partners to Ensure Success  
Joyce Overman Dube; LeAnn Johnson

37 Transforming Care Through Telehealth: The Tipping Point is Now!  
Anne Panik; Sharon Kromer; Jacqueline Fenicle

38 Impacting Primary Care Access and Patient Satisfaction through 24/7 Centralized Nurse Triage and Treatment Across a Large Health Care System  
Debra Cox

39 AHA Resuscitation Quality Improvement® Program (RQI®): Improving Provider Competency and Patient Survival  
Cole Edmonson; June Marshall; Alex Klaman

40 Research Ignite Session!  
Patricia Brodfuehrer; Diane Thomas; Maja Djukic; Martha Kent

41 Current Trends and Perspectives on Health Care Finance  
Chuck Alsdurf

42 More Than A Seat at the Table: 10,000 Nurses on Boards  
Karren Kowalski; Linda Knodel; Kimberly Harper

43 Design & Implementation of a Centralized Model of Clinical Education within a Statewide Health System  
Pamela Elzy

44 Implementing an Effective Change Management Strategy to Optimize Your Workforce and Drive Savings  
Keith Minnis; Holly Holz

45 Crafting Environments to Support Nurse Manager Practice and Job Satisfaction  
Nora Warshawsky